

The interstate removalists hiring checklist

Moving home (especially long-distance) can be time consuming and involved, so to make this process easier we have put together a short checklist. Use this to easily compare removalist companies to help you hire the best company for your needs.

TIP: Start looking at removalist companies three to four months prior to your move to make sure you get the company and date/s that you're after.

- ☐ 1. **Request a quote or assessment** from the company first, before booking things in. Make sure that the quote covers all of your needs so that there are no surprise extra costs at the end of the job.
- ☐ 2. **Are they specialists in moving heavy items?** Ask about their staff experience & training in moving specialised, oversized and heavy items (eg. Piano's). Do they have the correct equipment needed?
- ☐ 3. **Insurance check** Do they have insurance to cover all of your items during the move? (many are not legally authorised to offer removal insurance)
- ☐ 4. **Do they have good reviews** on their website, Facebook and Google? If not, ask for references if you like everything else about them.
- ☐ 5. **Are their staff professional, friendly and happy** to answer all of your questions?
- ☐ 6. **Check out their website** to see what sort of company they are. Often a poor looking website will reflect a poor business culture, which may not be what your after if you have quality furniture.
- ☐ 7. **Are they responsive?** Were follow ups prompt and did they answer all of your questions?
- ☐ 8. **Send them other quotes** you've received for them to explain their difference.